

## Sharing Hope in Crisis Sessions

Session I – A Look at Suffering and Trauma

- Jesus Christ the First Responder
- Suffering in scripture
- Symptoms of trauma

Session II - Message to Share

- · What about the Gospel
- Sharing your faith

Session III- Communicating the Message

- Common mistakes
- Effective communication use of words and active listening

Session V - Ministry of Hope

- Places of grief
- Appropriate ministry in times of grief
- Practical guidelines for conversation