# **NOI Festival**

Saturday and Sunday 04 + 05 Novembre 2023 18:00 PALAZZO DELLO SPORT - ROMA

Piazzale dello Sport, 1, 00144 Roma RM

#### **FREE TO ATTEND**

#### Q. Do I need a ticket for the venue?

A. No, it is not a ticketed event. You will receive a free wristband at point of entry.

# Q. When will doors open?

A. Between 16:00 – 16:30 doors will open.

#### Q. What is the dress code?

A. The dress code for the event is casual.

## Q. What are the security protocols?

A. There will be bag checks and wanding.

# Q. What items are prohibited by the Venue?

A. No pets, strollers, trolleys, suitcases, backpacks, large bags, weapons, selfie sticks, tripods or umbrellas allowed in Venue; service dogs are acceptable.

## Q. Is coat or bag storage available inside Venue?

**A.** There will be no wardrobe/baggage or items for storage at the Venue.

## Q. Can children and babies come to the event?

A. Yes, we welcome all ages to come; however, be aware that some of the music may be loud.

## Q. Will there be any language translation?

A. Yes, there will be simultaneous translation into Mandarin. Seating and headset pickup is in Section A16-A17.

#### Q. Will there be assistance for the hearing impaired?

A. Yes, there will be sign language interpretation and volunteers will direct you to seating in Section A6.

## Q. Is there a designated area inside the Venue for those with mobility requirements?

A. Yes, on arrival a volunteer will direct you to seating in Section A18.

#### Q. Are water bottles allowed?

A. Non-alcoholic drinks in half litre plastic bottles without caps are allowed. No glass bottles allowed.

### Q. Will there be food and drinks available for purchase inside arena?

A. Yes, there will be several coffee shops open to serve you; however, they will not serve during Franklin Graham's message.

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- Q. If my church is organizing a Group booking and I am registered as a Volunteer, can I come with them at door opening time?
- A. No, volunteers' responsibilities and assignments begin prior to doors opening to the public.
- Q. If my church is organizing a Group booking and I am registered as a counselor, can I come with them at door opening time?
  - A. Yes, you are asked to come to the counselor only check-in at Gate 1 upon your arrival.
- Q. How should I get to Piazzale Dello Sport?
- A. For GPS Driving Directions, follow to PIAZZALE DELLO SPORT 1 00144 ROMA