GOD LOVES YOU TOUR

Saturday 16th JULY, 2022 7:00 PM Doors open at 6:00 PM

ExCeL London One Western Gateway, Royal Victoria Dock, London, E16 1XL

FREE to attend the Tour

Q. Do I need a ticket for the venue?

A. No, it is not a ticketed event.

Q. Can children and babies come to the event?

A. Yes, we welcome people of all ages to come. However, be aware that some of the music may be quite loud.

Q. Is there a designated area inside the venue for those with mobility requirements?

A. Yes, on arrival a steward will direct you.

Q. Will there be assistance for the hearing impaired?

A. Yes, there will be sign language interpretation and a loop, stewards will direct you to seating.

Q. Will there be any language translation?

A. Yes, there will be simultaneous translation into Tamil, Portuguese, Romanian, Russian, Cantonese and Mandarin.

Q. May I bring my own food to eat in the ExCeL Centre while I am waiting for the event to start?

A. No

Q. Once we enter the venue will be able to purchase food and drinks?

A. Yes, there are several on-site vendors and restaurants that will be open.

Q. If my church is organising a Group Booking but I am registered as a Steward can I come with them at door opening time?

A. No, stewards' responsibilities and assignments begin prior to doors opening to the public.

Q. If my church is organising a Group Booking but I am registered as a Counsellor can I come with them at door opening time?

A. Yes, you are asked to still come to the counsellor check-in as you arrive, situated in Halls 9 &10.

Q. Do I need to dress up to attend the event?

A. No, the dress code for the event is casual.

Q. What items are prohibited by the venue?

A. Oversized bags are discouraged. No glass bottles are allowed.

Q. Are there hotels in the area to stay in overnight?

A. The following hotels are walkable from the venue: Aloft London ExCeL Premier Inn London Docklands Double Tree by Hilton London ExCeL Hampton by Hilton London Docklands Travelodge London ExCeL Holiday Inn Express London – ExCeL Sunborn London Novotel London ExCeL ibis London ExCeL ibis London ExCeL Docklands Crowne Plaza London Docklands ibis Styles London ExCeL

Q. What are the Security Protocols?

A. There may be the potential bag-checks and wanding.

Q. How can I get to the ExCeL?

A. *Public Transport:* There are multiple ways of travelling to our venue: <u>Elizabeth line</u> (Custom House station), <u>Underground and DLR</u> (ExCeL can be accessed via two DLR stations: Custom House and Prince Regent), <u>cable car or Uber Boat</u>

Driving: <u>Parking</u> is available on a first come, first served basis, using pay and display, parking will cost £20. If you are travelling to ExCeL London by road please use postcode E16 1DR to find us at Sandstone Lane.

Accessible Parking: There are 155 bays suitable for disabled drivers on-site across ExCeL's car parks, as listed above. These are wide bays with minimum dimensions of 5.9m by 3.6m. Access to the building from these bays is along walkways with a gradient of no more than 1:15 and via flat entrance lifts with automatic door. This will cost £20.

Bus/Coach Parking: Onsite Coach/bus parking is available at the entrance off Sandstone Lane, E16 1DR. There will be no cost. Buses will not be able to park at until 16.30. Register at https://godlovesyoutour.org.uk/group-bookings/