

FREQUENTLY ASKED QUESTIONS - LIVERPOOL

Q. Do I need a ticket for the venue?

A. Yes, tickets are required for this event but they are free. To get your ticket go to GodLovesYouTour.org.uk/LiverpoolTickets. Note: The other three events will not require a ticket for entry.

Q. Where can I park?

A. There are over 1,450 car parking spaces at the Kings Dock Car Park, which runs adjacent to the Liverpool Exhibition Centre.

Q. Can I walk to the venue? How about trains?

A. The venue is walking distance from Liverpool One shopping centre. The Liverpool Exhibition Centre is a short walk, taxi or bus ride away from Liverpool Lime Street Station. If you are travelling locally, James Street Station (on the Liverpool loop line) is a short 5-10 minute walk from the Exhibition Centre.

Q. Can children come to the Festival?

A. Yes, all ages are welcome. All children need to be accompanied by an adult and please note there are no crèche facilities.

Q. What about bringing a baby to the Festival?

A. Please be aware that there will be loud music and you may wish to protect your baby's ears. Please also be sensitive concerning any disruption and noise that your child(ren) may make which may disturb others sitting nearby. There are baby changing facilities at the Liverpool Exhibition Centre.

Q. Is there a designated area inside the venue for those with mobility requirements?

A. The Liverpool Exhibition Centre is fully accessible for all customers with accessible toilets and entrances in all areas. There is a drop off point on the riverside of the venue if you'd prefer door to door service, although assistance may be needed as the route includes ramps.

Q. Once we enter the venue will be able to purchase food and drinks?

A. Yes, food and drink will be available to purchase within the Liverpool Exhibition Centre.

Q. May I bring my own food to eat the in the Exhibition Centre while I am waiting for the event to start?

A. No. The requirement of the Liverpool Exhibition Centre restricts the consumption of food to only that purchased in the venue.

Q. What other items are prohibited inside the venue?

A. To speed up entrance into the Liverpool Exhibition Centre, please do not bring: Personal food and beverages, alcoholic beverages, coolers, backpacks, large bags or cases (A4 or smaller), large parcels, bicycles, pets (other than assistance animals), camcorders, recording devices, noisemakers, laser pointers, fireworks, firearms, knives of any size, illegal drugs, helium balloons and inflatable items, umbrellas, pop-up tents, radios or boom boxes, roller blades, skateboards, promotional items, and signs.

Q. If my church is organising a Group Booking but I am registered as a volunteer can I come with them at door opening time?

A. No. All volunteers are asked to be at the venue at 4:30 pm to check-in and to receive your assignment. Your church could schedule their coach to arrive an hour and a half before the opening time of 6pm. Other members who are not volunteering can queue until the doors open at 6pm, take a walk along the promenade or purchase food and refreshments along the Albert Dock. Alternatively, you may need to make your own way to the venue to ensure you arrive on time. If this is not possible and you must ride your group, please arrive no later than the door opening times to get checked-in.

****Please note that if you are volunteering for the Follow-Up Team you will need to stay at the venue until the early hours of the morning. We will also require some stewards to stay until all general public have left the building. Full volunteer information will be provided at the briefing rehearsals.***

Q. Are there hotels in the area to stay in overnight?

A. There are many hotels situated around the Liverpool Exhibition Centre. The link provided will list many hotels in the area. If you are travelling into Liverpool via the M53, there are hotels also situated on Edge Lane which is the direct road to the venue.
<https://www.exhibitioncentreliverpool.com/visiting-us/hotels/>