

FREQUENTLY ASKED QUESTIONS - SOUTH WALES

Q. Do I need a ticket for the venue?

A. No, tickets are not required for this event but if you plan to bring a group of more than 20 please register your group with us at <https://godlovesyoutour.org.uk/group-bookings/>

Q. Where can I park?

A. ICC Wales has on-site parking. Please follow the directions given by Parking Stewards on arrival. Please note; due to the size of the event visitors will be re-directed to other car parks on-site- and shuttles will be running to and from these car parks. Doors will open at 6pm and we would encourage people to arrive promptly.

Q. Can I use public transport to the venue?

Please see the ICC website for information on getting to the event by train and bus

<https://www.iccwales.com/getting-here/>

Q. Can children come to the Festival?

A. Yes, all ages are welcome. All children need to be accompanied by an adult and please note there are no crèche facilities.

Q. What about bringing a baby to the Festival?

A. Please be aware that there will be loud music and you may wish to protect your baby's ears. Please also be sensitive concerning any disruption and noise that your child(ren) may make which may disturb others sitting nearby. There are baby changing facilities at the ICC.

Q. Is there a designated area inside the venue for those with mobility requirements?

A. The ICC is fully accessible for all customers with accessible toilets and adult changing spaces.

Q. Once we enter the venue will be able to purchase food and drinks?

A. Yes, a limited offering of hot food snacks and drink will be available to purchase within the ICC.

Q. May I bring my own food to eat in the Exhibition Centre while I am waiting for the event to start?

A. You may bring small snacks but not drinks. If you bring an empty bottle there are water stations that you may use to top it up.

Q. If my church is organising a Group Booking but I am registered as a volunteer can I come with them at door opening time?

A. No. All volunteers are asked to be at the venue at 4:30pm to check-in and to receive your assignment.