

FREQUENTLY ASKED QUESTIONS - Sheffield

Q. Do I need a ticket for the venue?

A. Tickets are not required for this event – we would encourage early attendance (doors open at 6PM) to secure your seat.

Q. Where can I park?

A. Car parking is available at Utilita Arena Sheffield, Broughton Ln, Sheffield S9 2DF. Parking is free at Park B - Broughton Lane. This car park is on site and should be accessed through the entrance on Broughton Lane (A6102).

Q. Can children come to the Festival?

A. Yes, all ages are welcome. All children need to be accompanied by an adult and please note there are no crèche facilities.

Q. What about bringing a baby to the Festival?

A. Please be aware that there will be loud music and you may wish to protect your baby's ears. Please also be sensitive concerning any disruption and noise that your child(ren) may make which may disturb others sitting nearby. There are baby changing facilities at the Utilita Arena.

Q. Is there a designated area inside the venue for those with mobility requirements?

A. Utilita Arena is fully accessible for all customers with accessible toilets and entrances in all areas. There are over 50 parking spots reserved for disabled parking. A drop off point is conveniently located by entrance B, an elevator inside will allow easy access to the disabled seating area.

Q. Once we enter the venue will be able to purchase food and drinks?

A. Yes, food and drink will be available to purchase within the Utilita Arena.

Q. May I bring my own food to eat the in the Utilita Arena while I am waiting for the event to start?

A. No. The requirement of the Utilita Arena restricts the consumption of food to only that purchased in the venue.

Q. If my church is organising a Group Booking but I am registered as a volunteer can I come with them at door opening time?

A. No. All volunteers are asked to be at the venue at 5:00pm to check-in and to receive your assignment. Other members who are not volunteering can queue until the doors open at 6pm. Alternatively, you may need to make your own way to the venue to ensure you arrive on time. If this is not possible and you must ride your group, please arrive no later than the door opening times to get checked-in.

****Please note that if you are volunteering for the Follow-Up Team you will need to stay at the venue until several hours after the event ends. We will also require some stewards to stay until all general public have left the building. Full volunteer information will be provided at the briefing rehearsals.***

Q. Do I need to dress up to attend the event?

A. The dress code for the event is casual.

Q. What is the venue address?

A. Utilita/Fly Dsa Arena Sheffield is located at Broughton Ln Sheffield S9 2DF

Q. What time does the event start?

A. The God Loves You Tour Event begins at 7PM, 25 May 2022. The doors to the arena will open at 6PM.

Q. How do I get to the venue?

By Air – Birmingham Airport (BHX):

There are several options of travel from the Airport to the arena (a distance of 85 miles):

- **Uber/Taxi:** approximately a 90 minute drive
- **Train:** Various trains travel from BHX to Attercliffe Common/Arena Square or can be connected to Arena / Olympic Legacy Park tram stop. (Worksop Rd, Sheffield S9 3TL). The Arena / Olympic Legacy Park tram stop is linked to the Fly DSA Arena by its own footpath and is only a two-minute walk away. Attercliffe Common/Arena Square is a five minute walk to the arena.

By Tram:

Sheffield train station to Utilita Arena Sheffield

- trams every 10 - 12 minutes at peak times* and 20 minutes off-peak**
- the tram stop is behind the station (follow the tram signs from the central footbridge)
- get on any tram from the tram platform nearest the station, get off at the next tram stop (Fitzalan Square / Ponds Forge) and cross to the opposite platform from Fitzalan Square. Then get on a Yellow Route tram to Meadowhall or a Tram Train to Rotherham Parkgate
- get off the tram at the Arena / Olympic Legacy Park tram stop
- journey time is around 20-30 minutes (depending on time of day)

Sheffield City Centre to Utilita Arena Sheffield

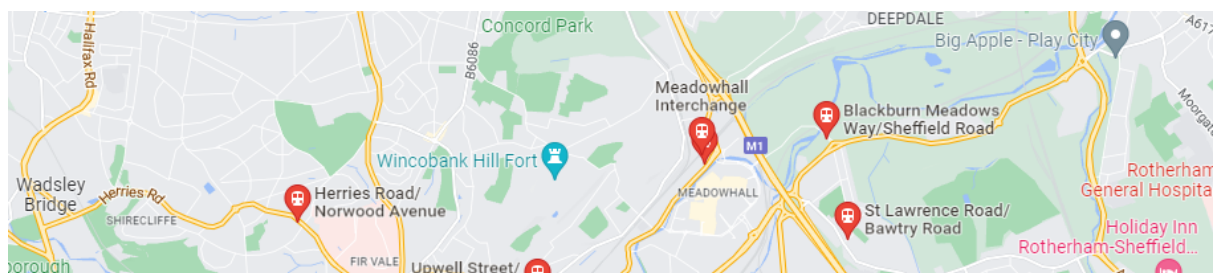
- trams every 10 - 12 minutes at peak times* and 20 minutes off-peak**
- board any Yellow tram to Meadowhall or a Tram Train to Rotherham Parkgate
- get off the tram at the Arena / Olympic Legacy Park tram stop
- journey time is only 11 minutes

By Bus:

- Buses leave from Sheffield Centre, Sheffield Interchange/C2 to Carbrook, Attercliffe Common/Arena Square. Journey time is only 13 minutes and buses depart every two hours.

By Train:

- Various trains travel from Sheffield to Attercliffe Common/Arena Square or can be connected to Arena / Olympic Legacy Park tram stop. (Worksop Rd, Sheffield S9 3TL). The Arena / Olympic Legacy Park tram stop is linked to the Fly DSA Arena by its own footpath and is only a two-minute walk away. Attercliffe Common/Arena Square is a five minute walk to the arena.



TRAVEL TO SHEFFIELD FROM NEWCASTLE

There are several options of travel from Newcastle to the arena (a distance of 130 miles):

- **Uber/Taxi:** approximately a 2hr 30 minute drive
- **Train:** Various trains travel from Newcastle to Attercliffe Common/Arena Square or can be connected to Arena / Olympic Legacy Park tram stop. (Worksop Rd, Sheffield S9 3TL). The Arena / Olympic Legacy Park tram stop is linked to the Fly DSA Arena by its own footpath and is only a two-minute walk away. Attercliffe Common/Arena Square is a five minute walk to the arena.

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TRAVEL TO SHEFFIELD VIA GROUP BOOKING

GROUP BOOKING is a simple programme to help churches and individuals bring as many people as possible to the event. Those travelling with groups registered at <https://godlovesyoutour.org.uk/group-bookings/> will enjoy the following benefits:

- **Reserved Parking:** Car Park A - This car park is on site and should be accessed through the entrance on Attercliffe Road (A6178).
- **Reserved Seating:** Group Delegations will enjoy seating in a reserved area. To access this area, a wristband is necessary. Wristbands will be distributed by group delegation leaders upon arrival.