Sharing Hope in Crisis Frequently asked Questions

Who is the training for?

The one-day Shaping Hope in Crisis (SHIC) live seminar is intended for anyone and everyone in the church to help prepare them for appropriate ministry in times of crisis. We also encourage Christian counselors, First Responders, and Church leaders who face suffering people on a more regular basis to attend the seminar. The training is to be promoted to the community or region, not just to “church members”.

What are the objectives of the training?

To provide a greater Biblical and clinical understanding of grief and trauma for effective ministry, to learn what to say, or not to say, when people are grieving and, to introduce ways to partner with the Billy Graham Rapid Response Team (RRT).

What will be the benefits to our church to host the seminar?

• It will help equip the saints to care for others in crisis (Ephesians 4:12)
• It will help increase the heart of compassion in the congregation
• It will multiply the range and scope of pastoral care through the members of the congregation

How much will it cost the church to host the training?

The RRT bears the financial responsibility of the seminar (with a minimum attendance of 250 required). We ask that the church host organize and pay up-front for the meals the day of the seminar, but BGEA-RRT will reimburse the church for the cost of food.

What is the individual fee for attending the seminar and what does it include?

There is a $45 fee for attendees, which includes seminar materials and lunch.

What is the seating requirement of the church to host the seminar?

The host church should be able to comfortably seat at least 500 in the main facility.

What are the venue requirements?

• The facility should include a separate space for serving and seating the attendees for lunch.
• There are AV/Technical requirements which can be viewed here: (Attachment: Equip/Set-up Req)

How soon can a seminar be scheduled?

A minimum of 5 months is needed for optimum promoting of the seminar.
What is required of the church to host the seminar?

- The church should have a current, managed website.
- It is vital that the senior pastor/leadership of the church is supportive of, and will promote, the seminar. An initial phone call with RRT staff and senior pastor will be scheduled prior to confirming a date.
- The Pastor of the host church must sign a Shared Ministry Agreement to confirm seminar date.
- It is important that the church be actively involved in services to the community in an on-going basis; that it is the "heart" of the church to ministry to hurting individuals.
- The church should have access to contact information for area pastors, associational/denominational members, prayer groups, pastoral groups, etc. and be prepared to share the vision and invite their participation in supporting and promoting the seminar.
- The church is required the gain the support of 3 or more area churches to join them on a committee to help promote the seminar and participate in scheduled calls to report updates.
- The church will identify a seminar coordinator as principal contact for the event.
- The church should gather prayer support for the event.
- The church will be provided a Promotional Plan to follow. View it here: (Attached: Promo Plan)
- The church will arrange, and pre-pay, for the day's lunch (and snacks); RRT will reimburse the church the week following the seminar, upon receipt of invoice.
- Provide a sound technician the day prior to the scheduled seminar to help with set-up and sound check; sound technician will also be needed on the day of the seminar to assist with sound.
- Provide all set-up and tear-down requirements related to event.
- Provide volunteers to assist with check-in and provide an accurate attendee list at the close of the seminar.
- Provide volunteers to assist with serving lunch.
- Provide space in “common area” / foyer for RRT exhibit.

Can church staff and volunteers attend for free?

There will be a certain number of paid registration fees for church staff/volunteers.

What are the responsibilities of the RRT?

- RRT will schedule a SHIC seminar presenter for the agreed-upon date.
- RRT will be responsible for travel expenses for RRT Staff (presenter and support staff).
- RRT will provide materials for the seminar.
- RRT will set-up registration and provide link to church for posting on church website.
- RRT will provide certain promotional pieces to help advertise the upcoming seminar. View here: (Attached: Promo Plan – same as above)
- RRT will ship all materials to host church.

What is the minimum number of attendees required to present the live seminar?

A minimum of 250 is the required attendance. (Exceptions can be discussed and considered)

Where can I find the upcoming seminar schedule?

View it here: http://billygraham.org/what-we-do/evangelism-outreach/rapid-response-team/training/

What is my next step to pursue my church hosting a seminar?

Complete the form here: http://billygraham.org/shic-hosting-request-form/